## **Collection performance of TOR2/SWISCo in 2020**

This is the number of missed collections reported by the public – therefore not all may be genuine missed collections i.e. waste not presented on time, incorrect items put in recycling boxes.

While 5,475 might seem like a lot, it has to be taken in perspective that during this reporting period both TOR2 and since July 1<sup>st</sup> SWISCo have undertaken 5,040,000 individual collections between them and only 0.11% have been reported as missed.

Туре	January	February	March	April	May	June	July	August	September	October	Totals	Collections	%
Residual	164	212	127	129	94	145	168	213	224	189	1,665	3,120,000	0.05%
Recycling	730	306	256	279	293	374	365	490	422	295	3,810	1,920,000	0.20%
	894	518	383	408	387	519	533	703	646	484	5,475	5,040,000	0.11%